### United States Postal Service®

# **INDUSTRYALERT**

March 8, 2022

## 2022 National Postal Forum USPS Executive Leadership Team and Officer Presentations

Postmaster General (PMG) Louis DeJoy will give the keynote address at the 2022 National Postal Forum (NPF). Building upon his message of comprehensive strategies and key actions being taken to modernize the postal network, his executive leadership team will present more information about how the USPS is revitalizing the Nation's mail system. The executive sessions will take place Sunday, May 15 through Wednesday, May 18, 2022. See below for a full listing of the sessions.

NPF is the premier shipping and mailing conference. Join us for four days of networking, educational workshops, certification courses, meetings, an exhibit hall, and more.

#### Executive Leadership Team / Officer Presentations\*

- Empowering our People: Realigning to Support USPS Mission
  - Presented by:
    - Doug Tulino, Deputy Postmaster General and Chief Human Resources Officer
    - Isaac Cronkhite, Chief Logistics and Processing Operations Officer and Executive Vice President
    - Dr. Joshua Colin, Chief Retail and Delivery Officer and Executive Vice President
- Modernizing USPS Network: Facility Investments & Operational Redesign for Service Improvement
  - Presented by:
    - Scott Bombaugh, Chief Technology Officer and Executive Vice President
    - Luke Grossmann, Senior Vice President Finance and Strategy
    - Benjamin Kuo, Vice President Facilities
- Transforming Transportation & Logistics: Paving the Way to Performance and Growth
  - Presented by:
    - Isaac Cronkhite, Chief Logistics and Processing Operations Officer and Executive Vice President
    - Robert Cintron, Vice President Logistics
    - Peter Routsolias, Vice President Transportation Strategy
- Impacts of Transformation: Better Structured to Match Service Performance with Customer Needs
  - Presented by:
    - Dane Coleman, Vice President Regional Processing Operations Eastern
    - Angela Curtis, Vice President Delivery Operations
    - Tim Costello, Vice President Area Retail & Delivery Operations Southern

#### • Data + Delivery = A Stronger Mail and Package Proposition for Customers

- Presented by:
  - Dr. Joshua Colin, Chief Retail and Delivery Officer and Executive Vice President
  - Jeff Johnson, Vice President Enterprise Analytics
  - Tom Foti, Vice President Product Solutions

#### • USPS Connect: Solutions Reaching Every Door

- o Presented by:
  - Jakki Krage Strako, Chief Commerce and Business Solutions Officer and Executive Vice President
  - Pritha Mehra, Chief Information Officer and Executive Vice President

#### • USPS Connect Regional: A Case Study featuring USPS Covid Test Kit Fulfillment

- Presented by:
  - Scott Bombaugh, Chief Technology Officer and Executive Vice President
  - Pritha Mehra, Chief Information Officer and Executive Vice President
  - Marc McCrery, Vice President Customer Experience
  - Linda Malone, Vice President Engineering Systems

#### Sustaining our Future: Pricing & Product Strategies

- Presented by:
  - Joe Corbett, Chief Financial Officer and Executive Vice President
  - Sharon Owens, Vice President Pricing and Costing
  - Steve Monteith, Chief Customer and Marketing Officer and Executive Vice President

#### • USPS Connect Local: Connecting Communities

- Presented by:
  - Shavon Keys, Vice President Sales
  - Sheila Holman, Vice President Marketing
  - Elvin Mercado, Vice President Retail and Post Office Operations

To register, click this link: NPF.

If you need assistance with discount codes, please send an email to: NPFFeedback@usps.gov.

Facing the Future Together May 15-18, 2022 in Phoenix, Arizona.

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